



CENTURY 21 LONDON CENTRAL
83-85 Rochester Row
London SW1P 1LJ

Tel: 020 7630 1099
londoncentral@century21uk.com
century21uk.com/london-central

Lettings Referral Fees

A referral fee is any commission, payment, fee or other reward that Buzz Property Management may receive from third-party companies in return for recommending their services to you. We believe in transparency and want you to be fully informed about any referral arrangements so that you can make an informed decision about whether to use a recommended supplier or a provider of your own choosing.

All recommended suppliers are carefully selected to enhance the service we provide. Any referral fees received do not affect the final amount you pay to the service provider and are separate from our own agency fees, which are subject to VAT.

Lettings

Service	Company	Declaration	Connection	Referral Fee
Energy Performance Certificate (EPC)	Various Accredited EPC Providers	We may recommend independent providers to produce Energy Performance Certificates where legally required.	None	We may receive a referral fee of £10-25 (incl. VAT) per completed certificate.
Mortgages & Financial Services	Independent Mortgage Brokers	We may recommend independent mortgage and protection advisers to buyers, landlords, and vendors.	None	We may receive a referral fee of up to £250 (incl. VAT) per completed case, depending on the product arranged.
Property Refurbishment / Project Management	Independent Contractors	We may recommend refurbishment or project management companies for property improvement works.	None	We may receive a referral fee of up to 10% (incl. VAT) of the contractor's invoice.
Tenant Referencing	Various Referencing Providers	We may use third-party referencing companies to carry out tenant checks.	None	We do not usually receive a referral fee for referencing; however, we may receive a fee if additional products (e.g. insurance) are purchased directly by the landlord.
Trade Contractors	Gas Engineers	We may recommend contractors for maintenance, repairs, and statutory certification.	None	Referral fees vary depending on works undertaken, typically 10-25% (incl. VAT) of the contractor's invoice.
Inventory & check In /Out Reports	Independent Inventory Clerks	We may recommend inventory providers for tenancy start and end reports.	None	We may receive a referral fee of approx. 10% (incl. VAT) of the inventory clerk's invoice.

Shared Commission Arrangements

Service	Company	Declaration	Connection	Arrangement
Other Estate / Letting Agents	Various	We may work with other agents where this is in the client's best interests.	None	Commission may be shared, typically up to 50% of our net fee.

If you would like further details about any referral arrangement, please do not hesitate to contact Buzz Property Management accounting service provider of CENTURY 21 London Central Property Management.

Compliance Note: This Referral Fees disclosure is provided in accordance with the requirements of the Estate Agents Act 1979, Consumer Protection from Unfair Trading Regulations 2008, and The Property Ombudsman (TPO) Code of Practice. It is intended for disclosure to clients and for inspection during Trading Standards or TPO audits.

CENTURY 21
London Central



Century 21 London Central is a trading name of SF Real Estates Ltd. Registered in England and Wales, Registered No: 05116316, Registered Address: 85 Rochester Row, London, SW1P 1LJ. VAT Number: 843488400